

## PRIVACY NOTICE

JSC "Druskininkų sveikatinimo ir poilsio centras AQUA" treats your privacy with care and therefore kindly informs how your personal data is processed on the internet. We respect the privacy of every www.akvapark.lt visitor.

### 1. Information about us

JSC „Druskininkų sveikatinimo ir poilsio centras AQUA“; Legal entity code: 300076944; Registration address: Vilniaus av. 13-1, Druskininkai

Data protection officer:

Jovita Pivariūnaitė, Phone: +370 614 87739, E-mail: jovita.pivariunaite@akvapark.lt

### 2. What is this notice about?

This notice explains why we need your personal data: how we collect it, where we store it and how we process it. It also explains your rights with regards to the personal data safety.

### 3. What is personal data?

General Data Protection Regulation defines personal data as any information relating to an identified or identifiable natural person.

To put it simply, personal data is any information that enables to identify you. For example, name or contact details. However, this also includes not so evident information, like point of presence, ID number etc.

### 4. What are my rights?

General Data Protection Regulation declares and we guarantee you the following rights:

- 1) The right of access;
- 2) The right to be informed about the data that we collect. You have the right to know, what information we have collected about you;
- 3) The right to erasure ("right to be forgotten"). You have the right to call for erasure of any personal data we have collected about you;
- 4) The right to rectification. If you think that your personal data we have collected is inaccurate, sketchy and (or) incorrect, you have the right to call for rectification of inaccurate personal data.
- 5) The right to restrict processing of data;
- 6) The right to data portability.

### 5. What personal data we collect?

We collect the following data:

- Name, surname;
- Date of birth;
- Phone number;
- E-mail address;
- Signature;
- Address;
- Disability certificate number;
- Information from medical documents (Form No. 025/a –only for visitors in Druskininkai sanatorium)
- Information about provided wellness services – extract from medical documents (Form No. 027/a - only for visitors in Druskininkai sanatorium)
- Retiree ID card number;
- ID document number (only for hotel guests);
- Vehicle registration number (only for hotel guests).

Personal data is collected for the following purposes:

- Client identification in booking and providing services;
- Client communication and information delivery;
- Giving discounts, special offers and promotions;

- Delivering (by e-mail or post): ordered services, gift vouchers, confirmations for accommodation services reservations, invoices, your lost items, your prizes;
- Ensuring safety of clients and their personal items.

#### **6. Why we need your personal data?**

We process your personal data only with your consent and according to the relevant legislation.

Why we need your personal data:

- 1) To send you information;
- 2) To reply your requests;
- 3) To provide high quality accommodation, leisure and recreational services;
- 4) To provide wellness and healthcare services;
- 5) To give you discounts, special offers and promotions;
- 6) To identify you, so we could arrange you a ticket/subscription tailored to your age group;
- 7) To identify you, so we could give you individual discounts, special offers and promotions;
- 8) To send you (by e-mail or post) ordered services, gift vouchers, confirmations for accommodation services reservations, invoices, your lost items, your prizes etc.

#### **7. How long we keep your personal data?**

We store your personal data only as long as it is necessary for the purpose that it is intended to be used (considering the legislation norms). Depending on the certain data category and specification, storage terms might be different.

#### **8. Where do we store your personal data?**

Your data is stored in server, which is the territory of the Republic of Lithuania.

#### **9. Do we disclose your personal data?**

We do not disclose any of your personal data, with exception of very important cases, when it is required by the national authorities. Disclosure of your personal data to the third party is only available with your consent.

#### **10. How to contact us?**

In case you have any questions about the website [www.akvapark.lt](http://www.akvapark.lt) or our privacy policy, please contact us:

E-mail: [jovita.pivariunaite@akvapark.lt](mailto:jovita.pivariunaite@akvapark.lt)

Phone: +370 614 87739

Address: Vilniaus av. 13-1, Druskininkai

#### **11. Changes to the privacy notice**

Our company reserves the right to modify the terms of this Privacy Notice (for example, due to the changes in legislation). Any significant changes made to the Privacy Notice will be announced on the website [www.akvapark.lt](http://www.akvapark.lt).

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